

GigTel Android APP User Guide

1. In the Google Play Store download the GigTel App by searching "GigTel".



2. Once installed, launch the GigTel Mobile App from inside the Google Play Store or the new home screen icon:







3. Login into the App with the Username (that was sent to you) and the Password you created for your Portal Access.

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Permit Mobile This app require: communicate wi and provisioning function is to ret using this applic send some infor such as Android name, and the ap	Server Access s your consent to th our mobile licer server. This server rieve the correct A ation's host ID, and mation about your OS version, manu op name. DECLINE	nsing r's only PI server d we also device facturer ACCEPT	111@yourcompa Password Forgot Login?	NY Forgot Password? LOG IN
Allow GigTel	to send you notificat Allow Don't allow	ions?		
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a. At initial launch of the GigTel Mobile App, you will see several prompts to allow the app access to different features of your device.







Allow Phone Contacts And Phone Numbers Access

This application requests access to your phone contacts to permit calling and texting your local contacts. When doing so, the phone number is sent securely to our API, which then routes the call or text message accordingly. Phone contacts are retained, but no associated names, emails, or personally identifiable information is stored. When logs are sent to the development team, phone numbers can sometimes be present, but are only used for troubleshooting.

ASK LATER CONTINUE





b. Once you are logged in you will see the home screen with your contacts/ other users on your system. (Last name and extensions are removed in the example below)







c. You can check your voicemails: select the Voicemail button at the bottom of the screen.







d. You can direct message other users that have the app, on your system. This is located at the bottom of the screen next to the Voicemail button.



e. You can check your call history, by selecting Call History at the bottom of the screen as well.









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KAREN BIEHLE ✓ Unknown	3 hours ago 0:48		PQRS		9 wxyz #	
Kyle Schroer 229	4 hours ago 9:46			C.		
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7657202967 ↗ Unknown	5 hours ago 1:49					
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- i. This will allow you call out and have the company's main number display on the receiving ends caller ID.
- ii. You can also dial extension to extension through this app.





g. The three lines next to call history are your personal account settings.

3	Answering Rules
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i. You can select answering rules. (You can't create answering rules through the app, this must be done through the portal first, but you can set which existing rule is active.)

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ii. You can select/ create new greetings.



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Thank you for calling, sorry I am away from the phone right now but please leave you're name and number and I will get back to you as soon as possible, Thank you and have a great day!

